

Follow these instructions if you are currently using Internet Explorer version 8 and are having the following issues within READ:

When READ keeps kicking you out and back to the login page or when menu items across the top are blank or show up but cannot be selected.

1. Open an internet explorer window
2. Go to the tools menu option
3. Then choose compatibility view settings (won't be able to see this option if you have IE7)
4. Then check the box Display all websites in Compatibility View then click close
5. Close all your browser windows and clear the cache by going to Tools, Internet Options and deleting your browsing history.
6. Then close EVERY internet explorer window and open one new window and proceed to the READ site.
7. For the best results only have 1 internet explorer window open to the READ site to avoid the kick out issues.